



Terms & Conditions

read bottom for our SAFETY INSTRUCTIONS

Bouncy Castle Hire/ Party Packages

Deposit:

Please note that we require a deposit to secure your booking. Payment can be made via bank transfer or via the website when booking and must be received within 48 hours to secure your booking date. Once your deposit is paid the amount will be deducted from your final payment.

Please Note:

The deposit amount is per booking and not for each inflatable/equipment you book.

Your deposit is non refundable however The deposit can then be put towards a future booking with us or can be passed onto family member/or friends to use with one of our products.

If your booking is outdoors and bad weather conditions occur on your hire day (heavy rain/high winds etc.) we may need to cancel your booking due to health and safety risks, if this occurs then your deposit can be transferred to another date within 12 months of your hire date.

Payment Terms: The remaining balance is to be paid on delivery of the equipment in cash. We will not accept cheques or cards payments on the day.

If you wish to pay the remaining balance before your hire date this can be paid via bank transfer and must be received at least 3 days prior to the booking date. Please call us on 07570332498 to arrange this.

Cancellations within 7 days of the hire date are subject to a 50% charge of the total hire charge.

Cancellations within 24 hours of the hire date are subject to a 100% charge of the total hire charge.

Cancellations can be made on the day of hire if wet weather occurs (subject to our discretion) as long as at least 1 hours' notice is given by calling us on 07570332498

If you cancel within the time scales above then your cancellation amount will include deposit amount paid.

Please note: It is the hirers responsibility to check the space required for their chosen inflatable and ensure there is enough space provided, this includes the ceiling height to the lowest part in indoor venues. All sizes are on each inflatable description. On delivery, if the inflatable will not fit in the space provided the hirer will still be charged the total outstanding amount of the hire. We cannot be held responsible if the inflatable does not fit. All required sizes are clearly shown on each description.

Terms and Conditions of Hire

*It is the responsibility of the person who is hiring this Bouncing Castle to ensure that all possible steps are taken to avoid injury or damage to the Inflatable.
Please ensure that the following Safety Instructions are followed:*

Each unit has an age limit. Please ensure no-one over this age uses the equipment.

No adults are to use this Bouncy Castle.(Children's castles are usually 14 years, Adult castles are 70 years)

No food, drinks or chewing gum to be allowed on or near the Bouncy Castle which will avoid choking and mess (Please note if the Inflatable is collected in a dirty condition then the person hiring it will incur a cleaning charge from £50.00 depending on unit hired)

All shoes, glasses, jewellery, badges and other sharp objects MUST be removed before using the Bouncy Castle.

No party poppers, coloured streamers or silly string to be used either on or near the Bouncy Castle. Only Snazaroo facepaints can be used on any of our inflatables.

No smoking, barbeques or fires within 20 metres of the Bouncy Castle.

Climbing, hanging or sitting on walls is DANGEROUS and must not be allowed at any time. It may also cause damage to the inflatable.

Users must remove their shoes before using the inflatables and put them back on when getting off the inflatable if they wish to use the inflatable again.

A responsible Adult over 18 years of age must supervise the Bouncy Castle at all times.

Always ensure that the Bouncy Castle is not overcrowded, and limit numbers according to the age and size of children using it. Each inflatable has the amount of uses printed onto it on the safety tag.

Try to avoid large and small Children from using it at the same time. Avoid more boisterous children using the inflatables at the same time as younger children.

Adults and children must not use any inflatable at the same time.

Please ensure children are not pushing, colliding, fighting or behaving in a manner likely to injure or cause harm to other children.

Do not allow anyone to bounce on the front safety step under any circumstances as a Child could easily bounce off the inflatable and get hurt. The step is there to aid users in getting on or off the inflatable!

Ensure that no-one with a history of back or neck problems is allowed on the Bouncy Castle at any time as indeed any Child who is feeling unwell or ill.

Do not allow anyone to be on the Bouncy Castle during inflation or deflation as this is highly DANGEROUS and could result in serious injury.

No pets, toys or sharp instruments to be allowed on or near the Bouncy Castle at any time.

Please ensure that Children are not attempting somersaults or back flips and are clothed appropriately. (We recommend sock are used, But no shoes to be worn on the inflatable)

Ensure that an area of 6 feet (2 metres) around the unit is completely clear of anything that may cause damage or injury to any persons or the inflatable.

The Bouncy Castle should not be used if it becomes wet on the jumping area.

In the event of heavy rain, it is strongly recommended that the Bouncy Castle be switched off. Any wetness, including bubbling (which is normal) can be dried with a towel once the rain has stopped.

In the event that the blower stops working, please ensure all users get off the inflatable immediately. Then please call us immediately.

Any damage or loss to the inflatables will result in the hirer being charged for the repair/ replacement in full and any associated costs including loss of hire etc.

Please note: It is the hirers responsibility to check the space required for their chosen inflatable and ensure there is enough space provided, this includes the ceiling height to the lowest part in indoor venues. All sizes are written on each inflatable description. On delivery, if the inflatable will not fit in the space provided the hirer will still be charged the total outstanding amount of the hire. We cannot be held responsible if the inflatable does not fit, all required size are clearly shown on each description.

On booking our equipment you are agreeing to abide by the terms and conditions above, you will also be required to sign a paper copy on the day on delivery of the equipment.

Please note that all food items we supply, we have taken extra thought into choosing these to best suit a wide range of people's specific needs although we cannot guarantee that they do not contain or have not been prepared around ingredients to which some people may have allergies to.

HIRE AGREEMENT & SAFETY INSTRUCTIONS

Name

%customer%

%email%

Including Terms and Conditions of Hire

It is the responsibility of the person who is hiring this Equipment to ensure that all possible steps are taken to avoid injury or damage to the Inflatable.

Please ensure that the following Safety Instructions are followed:

- Inflatable Equipment will be fully secured to the ground at all times during use as per the manufacturers' recommendations.
- Ensure that the area around the unit is completely clear at all time.
- Do not allow anyone on the Equipment during inflation or deflation.
- A responsible Adult (18 years of age and over) must supervise the Inflatable at all times when in use. Do not allow Children & Adults on the Inflatable at the same time unless for the sole purpose of assisting a child.
- Please ensure that participants are not attempting somersaults and are clothed appropriately with nothing in their pockets
- Climbing, hanging or sitting on walls is DANGEROUS and must not be allowed.
- void large and small Children from using it at the same time.
- No food, drinks or chewing gum to be allowed on the Inflatable.
- All shoes, glasses, jewellery, badges MUST be removed before using the Inflatable.
- No smoking or barbeques near or within an unsafe distance of the Inflatable.
- Always ensure that the Inflatable is not overcrowded, and limit numbers according to the age and size of Children using it.
- Always ensure Children are not pushing, colliding, fighting or behaving in a manner likely to injure or cause distress to others.
- No pets, toys or sharp instruments are allowed on the Inflatable.
- Do not allow anyone to bounce on the front safety step.
- Ensure that no-one with a history of back or neck problems or any medical condition which could reasonably be aggravated by using the equipment is allowed on the Inflatable.
- Do not allow children around the back of the Inflatable unsupervised
- The Inflatable should not be used if it becomes wet on the jumping area or in the event of rain or high winds.
- In the event that the blower stops working, please ensure all users get off the inflatable immediately.
- No person or persons under the influence of alcohol and/or prescribed and/or non prescribed drugs and/or any other intoxicating substance will use or supervise the Equipment.
- Safety matting must be used surrounding the castle.

IF YOU ARE UNSURE OF ANYTHING, PLEASE CONTACT US.

DISCLAIMER- Please note that all persons using this Inflatable do so at their own risk.

The person/s or organisation hiring this Inflatable equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse or reckless use.

These guidelines are for the safety of all people using this equipment, and it is the sole responsibility of the hirer to ensure they are fully adhered to at all times.

We cannot accept any responsibility for any injury caused to anyone using this equipment.

I have read the above agreement and fully understand and accept the conditions as above.

I am aware that whilst in my care I am fully responsible for the Equipment and will pay for any loss or damage that may occur.